

## STRATEGIC LEADERSHIP OVERVIEW & SCRUTINY COMMITTEE

### WORK PROGRAMME

<b>Ongoing Reviews</b> <ul style="list-style-type: none"><li>• <i>No reviews currently ongoing</i></li></ul>
<b>Future Reviews</b> <p>The following review topics have been identified by the Committee for future review. As one review is completed Members will decide which review should be undertaken next.</p> <ul style="list-style-type: none"><li>• <i>No reviews identified</i></li></ul>

### ANTICIPATED ITEMS

<b>22<sup>nd</sup> January 2008</b> <ul style="list-style-type: none"><li>• <i>Budgets</i></li></ul>
<b>12<sup>th</sup> February 2008</b> <ul style="list-style-type: none"><li>• <i>Overview &amp; Scrutiny Review Group Report: Review of Sickness Management Action Plan – Update</i></li></ul>
<b>25<sup>th</sup> March 2008</b> <ul style="list-style-type: none"><li>• <i>Customer Relationship Management System (CRM) Update</i></li><li>• <i>Update on Best Value Performance Indicator BVPI 11a</i></li></ul>
<b>1<sup>st</sup> Meeting in the 2008/09 Municipal Year</b> <ul style="list-style-type: none"><li>• <i>Annual Report on Complaints Received by Corporate Complaints Staff</i></li><li>• <i>Performance Indicators – 2007/08 Year End Performance</i></li><li>• <i>Recruitment &amp; Retention (Update)</i></li></ul>
<b>2<sup>nd</sup> Meeting in the 2008/09 Municipal Year</b> <ul style="list-style-type: none"><li>• <i>No items identified</i></li></ul>

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